

From: [Michaels, Lauren](#)
To: [Fleming, Melissa](#)
Subject: Re: [EXTERNAL]#RC831438: Your OpenText Software Maintenance Program expires on Jan 31 2026 12:00AM - SHI International Corp - 10006164 - County of Galveston - EU00101738
Date: Tuesday, January 6, 2026 5:01:36 PM

Lauren Michaels

Enterprise Business Manager

Department of Enterprise Services

NOTE TO OUR CUSTOMERS: To ensure your technology-related needs are being captured, all inquiries and requests should be directed to our IT Service Desk via the web portal, emailing tickets@galvestoncountytx.gov or calling [X2685](#).

From: hkakar@opentext.com <hkakar@opentext.com>

Sent: Tuesday, December 30, 2025 3:14 PM

To: Perez, Claudia <claudia.perez@galvestoncountytx.gov>; Michaels, Lauren <Lauren.Michaels@galvestoncountytx.gov>

Subject: [EXTERNAL]#RC831438: Your OpenText Software Maintenance Program expires on Jan 31 2026 12:00AM - SHI International Corp - 10006164 - County of Galveston - EU00101738

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Hi

Please see DIR number on the quote - DIR-CPO-4405.

Harsha