



COUNTY of GALVESTON
COUNTY COURTHOUSE

722 MOODY AVENUE 2nd FLOOR GALVESTON, TEXAS 77550
Phone: 409-770-5562 Fax: 409-770-5560

August 17, 2026

Honorable Mark Henry,
Honorable County Commissioners' Court
Galveston County Courthouse
Galveston, Texas 77550

Re: Claim for damages: Personal property loss
Claimant: Natasha Achord
Amount: \$382.00
Date of Loss: June 01, 2026

Gentlemen:

On June 1, 2026, County Gradall Unit 5516 was traveling eastbound on FM 517 when a rock was kicked up from the vehicle's back tire. The rock struck the windshield of a privately owned vehicle operated by Natasha Achord, causing a large crack across the glass.

Claimant submitted a property damage claim to Galveston County for the cost of windshield replacement.

The damage is consistent with roadway debris impact from a heavy equipment tire. The incident occurred during normal County operations. The claimant provided documentation supporting the repair cost.

Based on the documentation provided and the findings, it is recommended that Natasha Achord's personal property claim be settled.

Sincerely,

Veronica Van Horn
Legal Services Manager

Enclosures: Release Agreement

Cc: Zachary Smith

zachary.smith@co.galveston.tx.us

RELEASE AGREEMENT

The following agreement is made and entered into by and between NATASHA ACHORD (hereinafter referred to as "ACHORD") and Galveston County, Texas (hereinafter referred to as "COUNTY"), WITNESSETH:

I.

ACHORD, for herself, or any one claiming through or under her, her heirs, administrators, executors, successors, or assigns, agree to release, and does hereby fully and forever release, acquit and discharge COUNTY, its Commissioners, Boards, elected officials, successors, assigns, agents, servants, employees, and any and all other persons, firms and/or corporations whomsoever from any and all claims or causes of action which ACHORD, for herself or any one claiming through or under her, her heirs, administrators, executors, successors, or assigns, now has or may hereafter have against COUNTY, its Commissioners, Boards, elected officials, successors, agents, servants, employees, and any and all other persons firms and/or corporations whomsoever, in any way arising from or out of any and all property losses and damages now known or that may hereafter develop from that one certain incident which occurred on or about June 01, 2026, wherein ACHORD's property was damaged.

II.

COUNTY agrees, upon execution of this agreement by ACHORD, to pay or procure to be paid to ACHORD within thirty (30) days from the date of execution thereof by ACHORD the sum of \$382.00 for property damage that occurred on or about June 01, 2026.

III.

ACHORD warrants that she is under no incapacity which would render her unable to execute an agreement and make it legally binding.

IV.

Both parties hereto have carefully read and fully understand this agreement, which clearly expresses the entire agreement between them. No representation or promise has been made by either party to the other except as herein stated, and the sole consideration of and for this contract is herein correctly provided.

IN TESTIMONY WHEREOF, ACHORD has executed this instrument this 24 day
of July, 2026.

Natasha Achord
NATASHA ACHORD

STATE OF TEXAS

§
§
§

THIS MATTER IS A

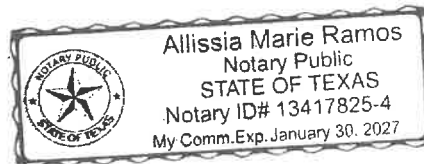
COUNTY OF GALVESTON

RELEASE IN FULL

BEFORE ME, the undersigned authority, on this day personally appeared NATASHA ACHORD, the person who executed the foregoing agreement, and having read the above instrument he did acknowledge and swear to me that she fully understood same and that such contract correctly expressed the entire agreement of the parties thereto and had been executed for the purposes and consideration therein expressed and for no other.

SIGNED AND SWORN TO BEFORE ME, the undersigned, on this the 24 day of
July, 2026, to certify which witness my hand and official seal.

Allissia Marie Ramos
NOTARY PUBLIC in and for
The State of Texas
My commission expires January 30, 2027





INVOICE

Abc Houston Auto Glass

+1 (713) 377-6893

abchoustonautoglass2016@gmail.com
4718 Arboryine Ct, Richmond TX 77469
www.abchoustonautoglass.com

BILL TO:

Natasha Achord

nachord@verizon.net

920 Thompson road Alvin 77511

Number:

INV11151

Date:

Jun 26, 2026

Due date:

On receipt

Description	Quantity	Unit price	Amount
Windshield replacement	1	\$382.00	\$382.00
2020 Ford Explorer Lic plt SYM7563			

SUBTOTAL: \$382.00

TOTAL: \$382.00

PAID: \$382.00

BALANCE DUE \$0.00

Natasha Achord

Natasha Achord

Terms and conditions

I the undersigned, authorize my insurance company to pay for all parts and services listed on this invoice. If my insurance company refuses to pay for part or all of the total cost of these parts and services, I understand that I am responsible and agree to pay these charges within thirty days. If I do not have insurance coverage, I agree to pay in full at the time service is rendered unless prior arrangements have been made with. Due to the process of using pressure and vacuum cycles to repair laminated glass and the unstable properties of broken glass, the damaged area may develop additional cracks or existing cracks may increase in length. This problem is very rare and occurs in less than 1% of all windshield repairs performed. In the unlikely event that we cannot repair the damage to your satisfaction, our liability is limited to a refund of any amount charged for the attempted repair. I have been instructed as to the expectations, warranties and disclaimers involved with windshield repair and understand policies regarding these matters. Signing below indicates that you have read and agree to the terms set herein. **IMPORTANT NOTES:**
Some sensors will need to be calibrated by Dealership. All windshields & back glass lifetime warranty from air or water leaks.



Galveston County Safety Manual

Description of accident:

While driving west bound on FM 517 a rock was kicked up by County unit 5516 and impacted on Natasha's windshield causing large cracks

Describe Injuries:

None

If a motor vehicle accident attach a copy of the police accident report. If no report was taken fill out the following information:

Your vehicle (make/model/year): 2020 Ford Explorer Odometer Reading unknown License No. unknown

Unit # N/A

Insured by: Company State Farm (If applicable)

Policy Number unknown (If applicable)

Other vehicle (make/model/year): _____ Odometer Reading _____ License No. _____

Insured by: Company _____ Policy Number _____

Witnesses (name, address, phone number):

Vernon Achord 409-539-9238 902 Thompson Drive

(if applicable)

[Signature] 2026 June 2 [Signature] 2026 06 02
Employee's Signature Date Supervisor's Signature Date

Indicate on this diagram what happened.



Galveston County Safety Manual

Use one of these outlines to sketch the scene of your accident, writing in street and/or highway names and numbers.

Indicate north by an arrow.

