



Office of Information Technology – 5WH

Title: 2025-Pingdom

Description: Pingdom is a website monitoring service that helps businesses ensure their websites and web applications are performing well and are available to users, offering features like uptime monitoring, page speed analysis, and transaction monitoring, with alerts and detailed reporting

For who: IT

Location: County Wide

When needed: 3/25/2025

Justification: Maintain County monitoring and availability of services and websites.

Item	Qty	Per Unit \$	Total
Pingdom Synthetics Tier 3 - Annual Subscription Renewal	1	478.88	478.88
Pingdom RUM Tier 2	1	239.44	239.44

Total spend: 718.32

Is this item budgeted?: ☒ Yes ☐ No

Budgeted amount: 1000.00

If not budgeted, describe

how item is to be funded?:

Is this a renewal?: ☒ Yes ☐ No

Current expiration date:

DIR Contract?: ☒ Yes ☐ No

DIR Contract #

Account:

Submitted by: Brian Brownson

Date: 2/25/20

REQUEST ID- # 41754

Pingdom Renewal

Requested by Brownson, Brian on Mar 13, 2025 09:21 AM | Approval Status : Not Configured

Request Details

Request Type	Service Request	Mode	Not Assigned
Status	Open	Level	Not Assigned

Requester Details

Requester Name	Brownson, Brian	Assets	-
Site	Base Site	Category	Purchasing
Group	Business Office	Sub Category	Services
Technician	Michaels, Lauren	Item	Not Assigned
Total Cost	718.32 \$		
Has your department budgeted for this?	Yes		
Date Needed Completed By:	Apr 4, 2025 09:20 AM		

OIT Business Office Use Only

Fiscal Year	Not Assigned	Budget Amount	Not Assigned
Maintenance	Not Assigned	DIR Contract	Not Assigned
Submitted By:	Not Assigned	Submitted Date	Not Configured
Created Date	Mar 13, 2025 09:21 AM	Responded Time	Not Configured
Due by date	Mar 27, 2025 09:21 AM	Completed Time	Not Configured
Response Due Date	Not Configured		
Emails to Notify	-		
Created By	Brownson, Brian	Department	Information Technology
Template	Purchase Supplies or Services	Service Category	Purchasing
SLA	10 Day Resolution		

Description

Describe what is being purchased?

Pingdom external monitoring tool.

Why is this equipment needed?
Complete website monitoring combines synthetic and real user monitoring for ultimate visibility and enhanced troubleshooting.

What Department and/or who will use this item?
OIT

Additional Information - URLs or places items can be purchased:

Requester Details

Brownson, Brian
brian.brownson@galvestoncountytx.gov

Employee ID

E100882

Phone

+14097662517

Mobile

-

Job Title

IT Security & Continuity Manager

Site

Base Site

Department

Information Technology

Reporting Manager

Martinez, Chris

Test

-

Assets belonging to the User

Name	Product	Product Type	Asset Type	Product Manufacturer	Warranty Expiry Date
Spare # 81	Nighthawk M6	Air Cards	Asset	Netgear	-
HX813H3	U2722D	Monitor	Component	Dell	Mar 16, 2025
HW813H3	U2722D	Monitor	Component	Dell	Mar 16, 2025
foc2549ya0k	Catalyst 3560-CX	Switch	Asset	Cisco	-
FCH2243GAHB	CP 8851	Desktop Phones	Asset	Cisco	-
4q5b2n3.gc.pri	OptiPlex 5090	Workstation	Asset	Dell Inc.	-
1750NKN816500	DS416	Server	Asset	Synology	-
0F01XWR23083BF	Surface Pro 9	Workstation	Asset	Microsoft	-



Pricing Proposal
Quotation #: 25862204
Created On: 2/19/2025
Valid Until: 7/17/2025

TX-County of Galveston

Brian Brownson

1353 FM 646 West
Suite 201
Dickinson, TX 77539
United States
Phone: 4097662517
Fax:
Email: brian.brownson@galvestoncountytexas.gov

Inside Account Manager

Richard Lettiere

3828 Pecana Trail
Austin, TX 78749
Phone: 800-870-6079
Fax: 512-732-0232
Email: Richard_Lettiere@SHI.com

All Prices are in US Dollar (USD)

Product	Qty	Retail	Your Price	Total
1 Pingdom Synthetics Tier 3 - Annual Subscription Renewal SolarWinds - Part#: 48328 Contract Name: Software/ Services Contract #: DIR-TSO-4317 Serial #: SW41515 Coverage Term: 7/17/2025 – 7/17/2026	1	\$600.00	\$478.88	\$478.88
2 Pingdom RUM Tier 2 - Annual Subscription Renewal SolarWinds - Part#: 48301 Contract Name: Software/ Services Contract #: DIR-TSO-4317 Serial #: SW41515 Coverage Term: 7/17/2025 – 7/17/2026	1	\$300.00	\$239.44	\$239.44
			Total	\$718.32

Additional Comments

Solarwinds has a no returns policy.

Hardware items on this quote may be updated to reflect changes due to industry wide constraints and fluctuations.

Thank you for choosing SHI-GS! The pricing offered on this quote proposal is valid through the expiration date set above. To ensure the best level of service, please provide End User Name, Phone Number, Email Address and applicable Contract Number when submitting a Purchase Order. SHI Government Solutions, Inc. is 100% Minority Owned, Woman Owned Business. TAX ID# 22-3695478; DUNS# 14-724-3096

The products offered under this proposal are resold in accordance with the terms and conditions of the Contract referenced under that applicable line item.

Galveston County, Texas

Tentative Budget

Fiscal Year 2025 Contracts

Object	Pri	Description/Comments	Begin Date	End Date	Vendor	Contract Type	New (Y/N) Contract #	Qty	Unit Cost	Requested Budget	Tentative Budget
1101	Fund	General Fund									
1591	Department:	Information Technology									
159100	Division:	Information Technology									
5746100	01	OneSolution Field Training Onl	10/01/2024	09/30/2025	BIDCON	MISCELLANEOUS	N	1	5,500	5,500	5,500
					Bid and Contract Vendor		TBD				
5746100	01	VitalCore Health Strategies	10/01/2024	09/30/2025	BIDCON	MISCELLANEOUS	Y	1	400	400	400
					Bid and Contract Vendor		TBD				
5746100	01	ManageEngine Cloud Enterprise	10/01/2024	09/03/2025	BIDCON	MISCELLANEOUS	N	1	5,000	5,000	5,000
					Bid and Contract Vendor		TBD				
5746100	01	Pingdom	10/01/2024	09/30/2025	BIDCON	MISCELLANEOUS	N	1	1,000	1,000	1,000
					Bid and Contract Vendor		TBD				
5746100	01	Digital Certificates	10/01/2024	09/30/2025	BIDCON	MISCELLANEOUS	N	1	3,500	3,500	3,500
					Bid and Contract Vendor		TBD				
Object: 5746100											
New Total:										131,400	131,400
Ongoing Total:										2,850,993	2,850,993
Object Total:										2,982,393	2,982,393