



Office of Information Technology – 5WH

Title: Lumen SIP update

Description: SIP Trunk Migration to new Data Center

For who: Information Technology

Location: 722 Moody

When needed: 09/30/2024

Justification: This is to change the 722 Moody SIP trunk for voice communications to a data center in Dallas to diversify the data path. This will make our voice communication more resilient. This is a net savings of \$44.60 per month and will provide a second, redundant path for voice communications

Item	Qty	Per Unit \$	Total
Houston SIP Trunk removal Moody	1		-819.30
Dallas SIP Trunk add for Moody	1		774.70

Total spend: -44.60

Is this item budgeted: Yes No

Budgeted amount:

If not budgeted, describe

how item is to be funded?:

Is this a renewal?: Yes No

Current expiration date:

DIR Contract?: Yes No

DIR Contract #

Account: 1101159100 5492101

Submitted by: Brian Brownson

Date: 9/4/24

Lumen-SIP-Change for Moody

Requested by Brownson, Brian on Aug 14, 2024 03:05 PM Approval Status : Not Configured

Request Details

Request Type	Service Request	Mode	Not Assigned
Status	Work In Progress	Level	Not Assigned

Requester Details

Requester Name	Brownson, Brian	Asset	-
----------------	------------------------	-------	---

Site	Base Site	Category	Purchasing
------	------------------	----------	-------------------

Group	Business Office	Sub Category	Services
-------	------------------------	--------------	-----------------

Technician	Michaels, Lauren	Item	Not Assigned
------------	-------------------------	------	---------------------

Total Cost	774.7 \$
------------	-----------------

Has your department budgeted for this?	No
--	-----------

Date Needed Completed By:	Aug 30, 2024 03:03 PM
---------------------------	------------------------------

OIT Business Office Use Only

Fiscal Year	Not Assigned	Budget Amount	Not Assigned
-------------	---------------------	---------------	---------------------

Maintenance	Not Assigned	DIR Contract	Not Assigned
-------------	---------------------	--------------	---------------------

Submitted By:	Not Assigned	Submitted Date	Not Configured
---------------	---------------------	----------------	-----------------------

Created Date **Aug 14, 2024 03:05 PM**

Responded Time **Not Configured**

Due by date **Aug 28, 2024 03:05 PM**

Completed Time **Not Configured**

Response Due Date **Not Configured**

Emails to Notify -

Created By **Brownson, Brian**

Department **Information Technology**

Template **Purchase Supplies or Services**

Service Category **Purchasing**

SLA **10 Day Resolution**

Description

Describe what is being purchased?

SIP Trunk change

Why is this equipment needed?

This is to change the 722 Moody SIP trunk for Voice communications to a data center in Dallas to diversify the data path. This will make our voice communication more resilient.

What Department and/or who will use this item?

ALL

Additional Information - URLs or places items can be purchased:

Requester Details

Brownson, Brian

brian.brownson@galvestoncountytexas.gov

Employee ID E100882

Phone +14097662517

Mobile	-
Job Title	IT Security & Continuity Manager
Site	Base Site
Department	Information Technology
Reporting Manager	Martinez, Chris
Test	-

Assets belonging to the User

Name	Product	Product Type	Asset Type	Product Manufacturer	Warranty Expiry Date
Spare # 81	Nighthawk M6	Air Cards	Asset	Netgear	-
HX813H3	U2722D	Monitor	Component	Dell	Mar 16, 2025
HW813H3	U2722D	Monitor	Component	Dell	Mar 16, 2025
foc2549ya0k	Catalyst 3560-CX	Switch	Asset	Cisco	-
FCH2243GAHB	CP 8851	Desktop Phones	Asset	Cisco	-
4q5b2n3.gc.pri	OptiPlex 5090	Workstation	Asset	Dell Inc.	-
1750NKN816500	DS416	Server	Asset	Synology	-
0F01XWR23083BF	Surface Pro 9	Workstation	Asset	Microsoft	-

Customer Information and Contract Specifications

Customer Name: County of Galveston
Account Number: 2-NGKNTJ

Currency: USD
Monthly Recurring Charges (MRC): \$774.70
Non Recurring Charges (NRC): 0

Service Order

Service Address	Description	Order Type	Term (Months)	Qty	Unit MRC	Unit NRC	Total MRC	Total NRC
722 MOODY AVE GALVESTON TEXAS 77550 2317 UNITED STATES	IP VPN Port and Access	New	36	1	\$0.00	\$0.00	\$0.00	\$0.00
	- Standard Delivery - To the MPoE (Customer Provided)							
	Port - 100 Mbps			1	\$0.00	\$0.00	\$0.00	\$0.00
	Transport	New	36	1			\$468.50	\$0.00
	- Includes Network Interface Device							
	Subtotal						\$468.50	\$0.00
722 MOODY AVE GALVESTON TEXAS 77550 2317 UNITED STATES	IP VPN Logical Interface (50 Mbps CIR, Flat Rate)	New	36	1	\$306.20	\$0.00	\$306.20	\$0.00
	- Committed Information Rate (CIR) = 50 Mbps							
	Subtotal						\$306.20	\$0.00
	Totals						\$774.70	\$0.00

*If the Service Address column above is blank, no Service Address is required for the Service or the Service Address is identified as a data center in the Description column.

SLED Terms and Conditions Governing This Order

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This Order is subject to the applicable state or municipal public records laws governing Customer and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90

calendar days from the date indicated unless otherwise specified.

2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.

3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.

4. The service(s) identified in this Order (the "Service(s)") is/are subject to the current, unexpired services agreement between Customer and Lumen ("Existing Agreement") provided if a service attachment describing the Services is not included in the Existing Agreement, then the current standard applicable Lumen Service Attachment(s) will apply in addition to the Existing Agreement. If Customer and Lumen do not have a current Existing Agreement, Services are subject to Lumen's standard Master Service Agreement(s), State, Local and Education Government Agencies Version, Public Safety Version for public safety services, or E-Rate Version for E-Rate eligible services (each, a "Lumen MSA"), and applicable Service Attachment(s) for the Services described in this Order will govern, copies of which are available at <https://www.lumen.com/en-us/about/legal/business-customer-terms-conditions.html> or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Customer will accept and pay all charges indicated on invoices for the Services.

Notwithstanding anything to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to change by Lumen on 30 days' written notice. If the service agreement or applicable service specific terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates or cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in the current standard Lumen MSA.

5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit <http://www.lumen.com/taxes>.

8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at <http://www.lumen.com/ancillary-fees>. If Lumen cannot complete installation due to Customer delay or inaction, Lumen

may begin charging Customer and Customer will pay such charges.

9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

10. Compliance with Laws. The parties comply with all laws and regulations applicable to the execution of this Order and to the provision of Services by Lumen, including, as applicable, procurement laws or regulations regarding cumulative purchases of Services by Customer.

11. E-Rate and/or RHC/HCF Funding. If Customer applies for or seeks E-Rate and/or RHC/HCF funding for the Service(s) to be provided under this Order, Customer's Service(s) will be governed by a current eligible Existing Agreement, or if Customer and Lumen do not have a current eligible Existing Agreement, the Lumen E-Rate MSA or Lumen SLED MSA with the E-Rate and/or RHC/HCF Program Addendum will apply and must be executed contemporaneously with this Order.

12. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification; and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. Unless Customer so notifies Lumen, the affected service will continue to be provided at the increased rates. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

13. Infrastructure Investment and Jobs Act (IIJA) Grant Programs. If Customer participates in an IIJA program, including but not limited to, the Middle Mile Grant, Tribal Connectivity Broadband, and the Broadband Equity Access and Deployment (BEAD) Grant Programs, then Customer cannot pay for Services with funds obtained through the IIJA or other similar grants that would obligate Lumen to provide certain information or perform certain regulatory compliance functions, unless each of those functions and obligations is explicitly identified and agreed to by the parties in the Agreement or in an amendment to the Agreement.

Additional Order Terms

Invoices

Single prices shown above for bundled Services, or for Services provided at multiple locations, will be allocated among the individual services for the purpose of applying Taxes and regulatory fees and also may be divided on Customer's invoice by location served.


Activation Support

If requested by Customer, and for an additional charge, Lumen will provide assistance with activating and/or configuring equipment on Customer's side of the Demarcation Point ("Activation Support").

Document No. DOC-0001438315
Scenario: SM10691852



Signature Block

Customer: County of Galveston
Total MRC: \$774.70 Total NRC: 0
Signature: 
Name: Mark Henry
Title: County Judge
Date: October 14, 2024

Customer and the individual signing above represent that such individual has the authority to bind Customer to this Agreement.

Document Generation Date: 08-12-2024

			Total BGB16796	819.30	276.33	1,095.63
BGBT6863						
FRO2006967294	Virtual Private Network	Loc A: 722 MOODY AVE, GALVESTON, TX				
Access SEQ1 FE 50 MBPS Offnet						
Cross Connect Wave GE		RC Aug 24, 2024 - Sep 23, 2024	I	0.00	0.00	0.00
Access FE Off-Net		RC Aug 24, 2024 - Sep 23, 2024	I	468.30	256.36	724.66
FRO2006967295	Virtual Private Network	Loc A: 722 MOODY AVE, GALVESTON, TX				
IPVPN Port, Fast Ethernet (100 Mb)						
Port - Fast E		RC Aug 24, 2024 - Sep 23, 2024	I	45.00	2.58	47.58
FRO2006967296	Virtual Private Network	Loc A: 722 MOODY AVE, GALVESTON, TX				
IPVPN Logical, Fixed Rate						
IPVPN COMMIT-PREMIUM		RC Aug 24, 2024 - Sep 23, 2024	I	306.00	17.41	323.41
			Total BGBT6863	819.30	276.33	1,095.63