

CUSTOMER SUPPORT

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**Preventative Maintenance** Type Prepared By Diana Harrell Created On 09/19/2024

11/15/2024

**Bud Griffin Customer** Support Inc.

> 5010 Terminal Street Bellaire TX 77401 (713) 666-2828 www.bgasales.com

**Quote For GALVESTON COUNTY** 

From

**EMERGENCY OPERATIONS CENTER -**911 BLDG 1353 FM 646 **DICKINSON TX 77539** 409-370-5884

### **Description of Work**

Quote No.

Valid Until

# **Amendment for Quarterly Full-Service Maintenance** Agreement

We are pleased to present an amendment to your current HVAC service contract, extending its duration by one year. As part of this term extension, there will be a slight adjustment to the contract pricing. The new agreement price reflects the increased costs associated with providing high-quality service and ensuring the continued optimal performance of your critical equipment. We believe this extension will continue to provide you with the exceptional service and maintenance support you have come to expect from us.

#### Full-Service Maintenance includes:

- All maintenance parts and service parts included
- All maintenance and emergency service labor are included
- All technicians are factory-trained and certified
- Emergency service availability 24/7/365
- First priority escalation in the event of hurricanes and flooding
- On-site response time of 2 hours or less on emergency service calls

Full-Service coverage excludes full unit replacement, temporary spot coolers, customer elective services, Air freight charges and service visits resulting from external influence

## New Service Agreement Term: 10/01/2024 thru 09/30/2025

Below is the new pricing schedule for the proposed new preventive maintenance service agreement term.

Additionally, service rates will be increasing effective 10/01/2024. Please review the below table.

Discounted Contract Service Labor Rates		
Air Conditioning	Schedule	
\$165.00	Regular: Monday thru Friday, 8:00 am to 5:00 pm	
\$247.50	Overtime: Monday thru Friday, 5:00 pm to 8:00am and Saturday	
\$330.00	Premium: Sunday and Holidays	
\$130.00	Truck Charge	

Discounted Contract Service Labor Rates			
2 hour minimum			

### Services to be completed

Code	Parts, Labor, and Items	Quantity	Unit Price	Total
FULL SERVICE	Full Service Preventative Maintenance	4	\$975.00	\$3,900.00
			<b>GRAND TOTAL</b>	\$3,900.00

#### **Terms and Conditions**

### **Billing / Contact Information**

- · Payment terms are net 30 DAYS from date of invoice unless otherwise negotiated. Annual payment plans are available.
- Billing / Payment / Payment Terms / Contract information or questions may be directed to the service personnel who sent your quote or at bgcsadmin@bgasales.com

### **Scheduling of Maintenance Services**

- · Owner will provide reasonable means of access to the above-mentioned equipment.
- Unless otherwise noted, all scheduled work to be performed during normal weekday hours, Monday-Friday, 8:00am 5:00pm.
- · Missed maintenance services due to scheduling failures by the contract customer after three failed attempts to schedule may be subject to invoicing.

By my signature below, I authorize work to begin and agree to pay the Grand Total according to the terms and conditions of this agreement.				
Name:	Mark Henry, County Judge	Date:	November 12, 2024	
Signature	mullem			