Galveston County

Hosted CorEMR Proposal

July 11th, 2025

Summary

CorEMR Server Hosting and Support

Liberty Technical Solutions (Liberty Tech) will provide a hosted environment for the deployment of CorEMR. It will be built in the Microsoft Azure datacenter environment in a Galveston County tenant, under the management of LibertyTech. Included is SFTP server software to facilitate encrypted transfer of data from the Jail Management System (JMS), along with an SSL certificate for encrypted access to the system.

We are including pricing for one server, which will serve as both the application server and a database server. This complies with CorEMR's recommendations for a facility of this size and provides room for storage of historical data.

Additionally, included is the LibertyTech monthly server support and cyber defense plan. It covers 24/7 monitoring and remediation, automated system patching, antivirus, enterprise grade cybersecurity protection, file and database backup, and management and remediation labor.

Azure pricing is based on Microsoft's Azure Pricing Calculator (https://azure.microsoft.com/en-us/pricing/calculator). Any adjustments required by CorEMR will be billed accordingly.

Infrastructure & Monthly Recurring Charges

Item	Price
CorEMR Cloud Environment Servers (Application & Database) *Includes: A Single Server (Application & Database Server), Backup, Site-to-Site VPN, and LibertyTech support package which contains 24/7 monitoring and remediation, automated system patching, antivirus, enterprise grade cybersecurity protection, file & DB backup, management and remediation labor, .5 hour of Tier 4 escalation support (Does not carry over to following month).*	
TOTAL MONTHLY RECURRING (Estimate)	**$ 1,265.84**

Onboarding & Setup Cost

All staging and go-live services are billed at Time & Materials cost. Our labor rate is $190/hr. We have included a 'minimum' and a 'not-to-exceed' amount. The 'not-to-exceed' amount is a buffer to not exceed without written approval. In some cases, the scope of work expands during the project, and it becomes necessary to make an adjustment. However, those adjustments will not be made without written approval for the additional work and subsequent cost.

GoLive Services:

Item	Minimum	Estimated Max
Service Labor	$4,418	$5,938

Includes:
- *Virtual Environment Staging & Server Setup*
- *CorEMR Deployment*
- *JMS & Pharmacy Integrations*
- *Data Migration*
- *Environment Licensing*

CorEMR Staging and Go-Live

Listed below is a breakdown of the project stages, estimated timelines, and activities carried out in each stage.

Phase One: Virtual Environment Staging & Server Setup

Item
Timeline: 1-2 Weeks

Includes:
- *Creating Azure tenant*
- *Provisioning server and resources in Azure*
- *Configuring monitoring agent*
- *Setting up backup*
- *Setting up SQL Server*

Phase Two: CorEMR Deployment & Assistance w/Customization

Item

Timeline: 1 Week

May Include:

- *Work with CorEMR to grant cloud access*
- *SSL Certificate setup*
- *DNS setup for remote access*
- *Firewall/VPN configuration for controlled remote access*
- *Setup of SFTP server for JMS integration*
- *Anything else necessary to support a successful go-live*

Phase Three: JMS & Pharmacy Integration (if required)

Item

Timeline: 1-2 Weeks

Includes:

- *Coordination with County to obtain sample datasets*
- *Coordination with County to setup SFTP data transfer*
- *Assistance getting data export to match CorEMR requirements*
- *Work with Pharmacy Vendor and CorEMR to ensure proper data exchange*

Phase Four: Data Migration

Item

Timeline: 1 Week

Includes:

- *Data migration from existing provider's environment to new Azure tenant*
- *Depending on the format of the data we will import it into CorEMR or store it as a separate database or file set on the server*

Licensing

Item

CrushFTP SFTP Server Software
Provides mechanism for secure transfer of JMS data to CorEMR server.

Standard Wildcard SSL Certificate (1 Year, recurring annually)
Certificate installed into the web server to facilitate a validated secure connection.

Windows Server 2022 Standard – 8 Core License Pack, 3-year term

Liberty Technical Solutions

This proposal is approved by:

Name: Mark Henry

Title: County Judge Henry

Signature _[signature]_

Master Services Agreement
Services Attachment for Managed Services
Data Processing Agreement
Service Level Objectives
Schedule of Services
Schedule of Third-Party Services