COUNTY of GALVESTON COUNTY COURTHOUSE



 722 MOODY AVENUE 2nd FLOOR GALVESTON, TEXAS 77550

 Phone: 409-770-5562
 FAX: 409-770-5560

July 7, 2025

Honorable Mark Henry Honorable County Commissioners' Court Galveston County Courthouse Galveston, Texas 77550

Re: Claim for damages: Motor Vehicle Accident
 Claimant: Damage Recovery through Enterprise Rental, aka Ean Holdings, LLC
 Amount: \$2,161.53
 Date of Incident: March 24, 2025

Gentlemen:

This is a rental vehicle for the Galveston County Organized Crime Task Force; the rental was used as a covert vehicle for undercover operations. The vehicle was stationary and parked when a tree fell on the vehicle, causing hood and right fender damage.

Damage Recovery is requesting \$2,161.53 for damages based on an estimate received from the Hardy Collision Center.

The Vehicle Damage Report, the photos, and the incident report 25-00001138 have been reviewed.

Recommending that the Commissioners' Court approve this claim from Damage Recovery.

Sincerely,

Veronica Van Hon

Veronica Van Horn Legal Services Manager

- Cc: Sheriff Jimmy Fullen Chief Deputy Mel Villarreal Chief Deputy Joel Caldwell
- Enclosures: Release Agreement Notice of Claim from Damage Recovery Incident report 25-00001138

THE STATE OF TEXAS § S COUNTY OF GALVESTON §

SETTLEMENT AND RELEASE AGREEMENT

This Settlement and Release Agreement ("Agreement") is made and entered into by and between Galveston County, a political subdivision of the State of Texas ("County"), and Damage Recovery ("Claimant"). The County and Claimant may be collectively referred to as the "Parties" and individually as a "Party."

RECITALS

WHEREAS, on March 24, 2025, an incident occurred resulting in property damage to the Claimant ("Incident");

WHEREAS, Claimant asserts a claim against the County for property damages for Two Thousand One Hundred Sixty-One Dollars and Fifty-Three Cents (\$2,161.53) ("Claim");

WHEREAS, the Parties wish to settle and resolve any and all claims, disputes, and liabilities arising from the Incident without admission of liability by the County;

NOW, THEREFORE, in consideration of the mutual covenants and agreements contained herein, the Parties agree as follows:

1. PAYMENT

1.1 The County agrees to pay Claimant the total sum of Two Thousand One Hundred Sixty-One Dollars and Fifty-Three Cents (\$2,161.53) ("Settlement Amount") as full and final settlement of the Claim.

1.2 Payment shall be made upon the execution of this Agreement.

2. RELEASE

2.1 In consideration of the payment set forth in Section 1, Claimant, on behalf of itself and its successors, assigns, agents, and representatives, hereby releases and forever discharges the County, its officers, employees, agents, and insurers from any and all claims, demands, causes of action, liabilities, and damages, whether known or unknown, arising out of or related to the Incident.

2.2 This release includes, but is not limited to, any claims for property damage, personal injury, or any other claims that may arise from the Incident.

3. NO ADMISSION OF LIABILITY

3.1 It is understood and agreed by the Parties that this Agreement is a compromise of disputed claims and that the payment made herein is not to be construed as an admission of liability by the County.

4. REPRESENTATIONS AND WARRANTIES

4.1 Each Party represents and warrants that it has the full power and authority to enter into this Agreement and that the individual executing this Agreement on behalf of each Party has been duly authorized to do so.

4.2 Claimant represents that it has not assigned or transferred any of the claims released herein to any other person or entity.

5. GOVERNING LAW

5.1 This Agreement shall be governed by and construed in accordance with the laws of the State of Texas, specifically the laws of Galveston County.

6. ENTIRE AGREEMENT

6.1 This Agreement constitutes the entire agreement between the Parties concerning the subject matter hereof and supersedes all prior agreements, understandings, and negotiations, whether oral or written.

7. SEVERABILITY

7.1 If any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.

IN WITNESS WHEREOF, the Parties hereto have executed this Settlement and Release Agreement as of the date first above written.

DAMAGE RECOVERY

By:	
Name:	
Title:	
Date:	



P O BOX 801988 KANSAS CITY MO 64180 UNITED STATES

06/09/2025

GALVESTON COUNTY SHERIFF

Customer #	: F403298
Claim Number	: 22513847
Your Claim Number	: F403298
Date of Loss	: 05/12/2025
Balance Due	: \$2,161.53
Renter's name	: SHAWN GCSO
Billing Invoice	: 3009640113
Rental Agreement#	: 82J83T

DRIVER'S NAME: GCSO, SHAWN

Our review indicates that your employee or operator is responsible for the damages to our vehicle.

Enclosed please find documentation to support our claim. Please review this information and remit payment in full to the address above. Please include our claim number on your payment. If you prefer you may also pay the amount due using a debit card, credit card or directly from your bank account at: http://www.claimtopay.com.

If you have reported this claim to your insurance and / or credit card company, please contact our office with the claim information.

If you have any questions, please contact us at the number below.

Sincerely, DAMAGE RECOVERY UNIT Phone: 8663004407 Email: DRU3@ehi.com

INVOICE

Date: 06/09/2025

Claim #: 22513847 Unit #: **1990** Billing Invoice #: 3009640113

GALVESTON COUNTY SHERIFF

Vehicle Information VIN: 2025 Make: FORD Model: BSPT

Item	Total Cost	Amount Due
Damage	\$2,161.53	\$2,161.53
Admin Fees	\$150.00	Waived
Loss of Use: (16.20 / 4.00) hours @ \$35.00 per day @	100.00% occupancy\$141.75	Waived
Diminishment of Value	\$216.15	Waived

Total Amount Due: \$ 2,161.53*

*Remit payment in U.S. Dollars.

_ _ _ _ _ _ _ _ _ _

PAY UPON RECEIPT

ALL PAYMENTS MUST INCLUDE THIS REMITTANCE TO BE CREDITED PROPERLY!

PAYABLE TO: DAMAGE RECOVERY P O BOX 801988 KANSAS CITY MO 64180 UNITED STATES Toll Free #: 8663004407

Claim #: 22513847 Unit #: **1990** Billing Invoice #: 3009640113

Total Amount Due: \$ 2,161.53**Remit payment in U.S. Dollars.

Total Amount Remitted: \$ _____



Collision Position Statement December 10, 2018

PRE- AND POST-DIAGNOSTIC SCANNING DURING A COLLISION REPAIR

Ford Motor Company vehicles contain many state-of-the art features that provide occupant safety and enhance the driving experience. During collision repairs, it is critical the proper function of these systems and features be restored back to pre-accident condition and performance. Ford defines a collision as damage that exceeds minor outer body panel cosmetic distortion.

All Ford Motor Company vehicles from and including model year 2010 forward involved in a collision require a pre-repair diagnostic scan during the estimation phase of a collision repair to properly identify all required repairs. During the repair process, certain modules and other system components may require calibration or initialization to properly complete the repair. Additionally, the vehicle must have a post-repair diagnostic scan completed after the vehicle has been repaired to verify that new faults have not been introduced in the course of the repair and to verify that the vehicle has been fully repaired. The following points show why a diagnostic scan is crucial to the proper repair of the vehicle:

- 1. Preliminary diagnostic scans provide a baseline to the condition of the systems on the vehicle, and what concerns may need to be addressed during the vehicle repair plan development.
- 2. Not every malfunction will illuminate a malfunction warning light (MIL) or message center warning.
- 3. A system may require a certain number of drive or function cycles in order to set a warning light or manifest a concern.
- 4. Low battery voltage may allow for numerous Diagnostic Trouble Codes (DTCs) to set.

It is important to utilize Ford repair procedures for all collision repairs to ensure quality results. Ford also recommends the use of the Integrated Diagnostic System (IDS) or Ford Diagnosis and Repair System (FDRS) to perform all vehicle diagnostic testing, module programing, and system calibrations during collision repairs. Ford dealer-owned body shops can access service information, training and diagnostic scan tool support through the Professional Technician Society at www.fordtechservice.dealerconnection.com and independent collision repairers can find information at www.motorcraftservice.com.

Ford Motor Company vehicles are designed and built to provide optimum fit, function, safety and structural integrity. For this reason, Ford Motor Company does not approve the use of aftermarket, recycled, salvaged, or reconditioned parts. The quality, performance and safety of these parts cannot be verified and may result in substandard repairs, which can inhibit proper vehicle function and cause erroneous DTCs. Only by using Ford original equipment collision parts can you be assured of the part's fit, finish, quality and safety.

	te Informat				epair Facili						
Estin	nate ID 301	9773757	Claim: V	X06HC1X	Repair Facility: Hardy Collision Center						
Est	imator:		4			Addre	ess: 13421	W Hardv	Rd		
	File ID: EN	T-1120	Houston, TX 77060								
	atform: CC					Pho	one: 281-4	,			
	Created: 05/						Fax: 111-1				
Duite c	incurrent ob,	12,2020			Federa		ID: 46-15				
							ID: 80169				
					~		AR:				
Vehicle											
Uı	nit #:	Y	ear: 2025	Make	e: Ford		Μ		nco Sport Big d 4WD		
,	VIN:	Co	olor: Gray	Lic. State	e:		Lic	ense:			
Body S	style:	Eng	ine:	Odomete	r: 4644		Prod.	Date:			
Point of	Impact										
Prin	nary: Unkn	own Point of Impact									
	dary: Unkn	own Point of Impact									
Line Line	Ор	Description	Туре	Part#	Price	Otv	Labor	Paint	Labor Am		
001	Ор	FRONT BUMPER &	Type	rari#	Frice	Qty	Labor	ram	Labor All		
		GRILLE									
002*	RI	R&I bumper cover					<u>0.5B</u>		\$20.00		
003		FRONT LAMPS									
004	RI	RT R&I headlamp assy					0.2B		\$8.00		
005	DD	HOOD	N	MIDZICCIOD	¢1 417 00	1	1.00	20	¢160.00		
006*	RR	Hood from 05/25/21	N	M1PZ16612B	\$1,417.80	1	1.2B	3R	\$168.00		
007	BLANK	Add for Clear Coat						1.2R	\$48.00		
008	BLANK	Add for Underside(Complete)						1.5R	\$60.00		
009*	RR	RT Hinge	Ν	M1PZ16796A	\$71.02	1	0.6B	0.3R	\$36.00		
010	BLANK	Add for Clear Coat						0.1R	\$4.00		
011		FENDER									
012*	RPR	RT Fender					<u>2B</u>	2R	\$160.00		
013	BLANK	Overlap Major Adj. Panel						-0.4R	(\$16.00)		
014	BLANK	Add for Clear Coat						0.3R	\$12.00		
015	BLANK	Add for Edging						0.5R	\$20.00		
016	RI	RT Fender liner 1.5 liter					0B		*** * **		
017*	RI	RT Wheel opng mldg					$\frac{0.3B}{0.1B}$		\$12.00		
018	RI	RT Grille w/o black pkg ty 1	pe				0.1B		\$4.00		
019		FRONT DOOR									
020*	BLND	RT Door shell						<u>1.1R</u>	\$44.00		
021*	BLANK	DETRIM MOLDINGS					1.5B		\$60.00		
022	RR	Decal "BIG BEND"	Ν	M1PZ16720B	\$59.62	1	0.2B		\$8.00		
023		VEHICLE DIAGNOSTIC	S								
024*	SUB	Post-repair scan			\$85.00		0B				
025*	SUB	Hazardous waste removal			\$3.00		0B				
026*	RR	Cover Car			\$5.00		0B				
Fotals Dest											
Part		SubTo	tal	Adj%		Adj\$		Tot	tal		
Part Parts - New		\$1,548		-25		xuj ş 87.12)	\$1,16			
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Labo	or										
Туре		Additional	Labor	Rate		lours		Tot			
	or - Body			\$40.00		6.6		\$264	1.00		
Labo	or - Refinish			\$40.00		9.6		\$384	1.00		
T 1	ors Total							\$648	2.00		

Materials - Blend			\$29.70
Materials - Paint			\$186.30
Materials - 2 Stage Paint M	aterials		\$43.20
			\$259.20
Miscellaneous			
Other - Additional Cost			\$5.00
Other - Sublet			\$88.00
			\$5.00
Adjustment			
Total Claim Before Taxes			\$2,161.53
Total Transaction Amount			\$2,161.53
Supplemental			\$23.22
Insurance Pay			\$2,161.53
Discount Amount			\$387.11
r			\$2,161.53
-		Op Codes	_
-	RREP	Operation - Remove and Repair	
_	R1ST	Operation - Repair First, else Replace	
_	REDO	Operation - Redo	
_	CG	Operation - Chip Guard	
	TT	Operation - Two Tone	
	PDR	Operation - Paintless Dent Repair	
_	RPR	Operation - Repair	
-	PRPR	Operation - Repair, Partial	
_	RR	Operation - Remove/Replace	
_	RRP	Operation - Remove/Replace, Partial	
Γ	ADC	Operation Additional Costs	

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R1ST	Operation - Repair First, else Replace
REDO	Operation - Redo
CG	Operation - Chip Guard
TT	Operation - Two Tone
PDR	Operation - Paintless Dent Repair
RPR	Operation - Repair
PRPR	Operation - Repair, Partial
RR	Operation - Remove/Replace
RRP	Operation - Remove/Replace, Partial
ADC	Operation - Additional Costs
ADO	Operation - Additional Operations
BLND	Operation - Blend
SUB	Operation - Sublet
RPD	Operation - Related Prior Damage
AA	Operation - Appearance Allowance
BLANK	Operation - Blank
RFRP	Operation - Refinish/Repair
RI	Operation - Remove/Install
ARP	Operation - Additional Repair
ALGN	Operation - Alignment
O/H	Operation - Overhaul
REF	Operation - Refinish
INSP	Operation - Inspect
C/AJ	Operation - Check/Adjust
UPD	Operation - Unrelated Prior Damage
RI	Operation - Remove and Reinstall
	Part Type Codes
A	Parts - Aftermarket
С	Parts - Re-chromed
Е	Parts - Existing
L	Parts - Recycled
М	Parts - Remanufactured
N	Parts - New
Р	Parts - New, partial
R	Parts - Re-cored
GL	Glass
	Labor Codes
R	Labor - Refinish
S	Labor - Structural
U	User Defined Labor
U	User Defined Labor 1

U	User Defined Labor 2
U	User Defined Labor 3
U	User Defined Labor 4
В	Labor - Body
D	Labor - Diagnostic
Е	Labor - Electrical
F	Labor - Frame
G	Labor - Glass
М	Labor - Mechanical





Accident Report Summary as of 05/12/2025 10:50

Claim #: 22513847 Ticket: 82J83T Pickup Date: May 01, 2025 Return Date: Protections: Unit #: YMMS: 2025 FORD BSPT BBEN VIN: Color: GRAY MED Odometer: 4163

Loss Info

1st Party Info

Department Name:

Renter Information SHAWN GCSO ********* USA

Renter Insurer: GOVERNMENT Policy Number: GCSO Claim Number: SELF

Incident Details: SMITTY HILL REPORTED A TREE FELL ON THE VEHICLE CAUSING HOOD AND RT FENDER DMG. AWARE RESPOSNIBLE.

Damages

Precinct:

Hood : Scratch | Passenger Fender : Dent | Passenger Fender : Scratch | Hood : Dent | Hood : Alignment

The undersigned acknowledges that the damage described in this Loss Damage Report occurred during the Rental Period. Renter accepted responsibility in the Rental Agreement for any damage or loss regardless of fault or negligence if Renter declined Damage Waiver or Damage Waiver does not apply. If an amount is charged on the Renter's credit or debit card for damage or loss, Renter acknowledges receiving notice of the dollar amount, that the charge may be a partial payment and that the payment was voluntary. Renter acknowledges they have reviewed and agree to the Loss Damage Report and may receive a copy upon request.

Customer Signature

Date of Incident: 05/12/2025 Time of Incident: 08:00AM Amount Owed: Injuries Involved?: No Status: On Rent CDW: None Police Report #:

License Plate #:

Alamo enterprise National.

Overview of Claims Process

We know vehicle damage can occur many ways, often by other parties. Our goal is to bring this matter to conclusion with minimum inconvenience to you, so we can serve your future rental needs. Going forward, the Damage Recovery Unit (DRU) will be handling the claim. We appreciate your assistance and cooperation.

Following is a brief overview of our claims process.

- If Damage Waiver (DW) has been purchased and applies you will not be receiving a bill for damages. You may however be contacted to confirm facts of loss and to obtain a statement.
- If you owe for damages you do have the option of paying out of pocket or reporting your claim to your insurance carrier or credit card company. If you are going to report the claim you should do so as soon as the incident occurs as many carriers and credit card companies have limitations on how long you can wait to report a claim. After reporting please make sure you contact the DRU (see contact below) with the pertinent claim information. You may be responsible for your deductible and/or expenses not covered by your policy or credit card.
- When body or paint work is necessary, we will obtain an estimate from an independent repair vendor.
- The repair rates we receive reflect fleet volume pricing, and we review every estimate for accuracy.
- Once we determine the final amount of repair, we will send you the estimate and pictures. You should expect to receive billing within 60 days of returning the vehicle.
- You may receive a bill for damages even if there is another party who is at fault for the accident. Our goal is to make sure that everyone understands the damage amount. This will be important if the at fault party refuses to pay or accept liability for the damages. In this situation the financial responsibility for the damages ultimately resides with the renter.
- You may also be contacted by RCS, or Claims Pro regarding the accident. These companies investigate claims where liability may be an issue. It is expected that you cooperate with their investigation and assist with the resolution of the liability investigation and claim.

If you have a question or concerns, please contact us immediately! We will route your inquiry to the appropriate party to resolve your question or concern.

Contact Information Claim Number 22513847

Phone Number 8663004407

Email Address DRU3@ehi.com























Galveston County Sheriff's Office

Incident Case Number: 25-00001138 Reporting Agency: Galveston County Sheriff's Print Date/Time: 06/25/2025 14:35:25

Disclaimer: The information contained within this report is reflective of the investigation at the date and time of its printing.

	Agency Name Galveston County Sheriff's Office							- INCIDENT/INVESTIGATION REPORT						C	Case# 25-00001138							
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INCIDENT/INVESTIGATION REPORT

Galveston County Sheriff's Office

Case # 25-00001138

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INCIDENT/INVESTIGATION REPORT

Narr. (cont.) OCA: 25-00001138

Galveston County Sheriff's Office

N A R R A T I V E Synopsis:

This report will document fleet damage sustained during a strong storm, the vehicle was parked and unoccupied in a driveway.

REPORTING OFFICER NARRATIVE

Galveston County Sheriff's Office

Victim

Offense FLEET DAMAGE

THE INFORMATION BELOW IS CONFIDENTIAL - FOR USE BY AUTHORIZED PERSONNEL ONLY

Details:

On 3/24/2025 at approximately 0335hrs, Galveston County Sheriff's Office fleet rental unit L3/3997 was struck by a tree limb that fell during a thunderstorm with strong winds. Unit L3 is a silver in color 2025 Ford Bronco bearing TXLP: TXLP: TTALE, the registered owner is EAN HOLDINGS, LLC, 14002 EAST 21ST STREET, SUITE 1500, TULSA, OK 74134. The vehicle was parked in a residential driveway located at 12021 21st St, Santa Fe, Tx 77510.

The vehicle is still operational and did not sustain damage that would prevent the normal use of the vehicle.

Disposition:

Closed/Cleared

Incident Report Related Vehicle List

Galveston County Sheriff's Office

OCA: 25-00001138

1	VehYr/Make/Moo 2025 I			Style	LL	C	olor GRY	Lic/Lis				VIN	
	IBR Status Destroyed/dam	IBR Status Date Location Destroyed/damaged/vandaliz 03/24/2025 12021 21ST ST, SANTA FE TX											
	Condition		Valı	ie	\$0.0		Offense Code 9907	Jurisdic	tion <i>Locally</i>		State #		NIC #
	Name (Last, First, Middle) * No name *					Also Known	Also Known As				lress		
	Business Address												
	DOB	Age	Race	Sex	Hgt	Wgt	Scars, Marks, Tattoos, or other distinguishing features						

Notes

EAN HOLDINGS, LLC, 21503 SPRING PLAZA DR, SPRING, TX 773881345 (346) 331-6500

RENTAL AGREEMENT REF# 127060

867H9M

RENTER

GCSO, SHAWN

DATE & TIME OUT 05/01/2025 07:00 AM DATE & TIME IN 06/01/2025 07:00 AM

BILLING CYCLE 24-HOUR

SUMMARY OF CHARGES

CAR CLASS CHARGED	Charge Description	Date	Quanti	ty Per	Rate	Total
SPAR	TIME & DISTANCE	05/02 - 06/01	. 1	MONTH	\$909.52	\$909.52
VEH #2 2024 TOYO TACC GSR				Subtotal:		\$909.52
VIN#			Total	Charges:		\$909.52
LIC#	Bill-To / Deposits					
MILES DRIVEN 100 CAR CLASS: SPAR	GALVESTON COUNTY SHE TIME & DISTANCE	RIFF 05/02 - 06/01	1	MONTH Subtotal:	(\$909.52)
VEH #1 2025 FORD BSPT BBE VIN# LIC#	N Total Estimated Amount D)ue				\$0.00
MILES DRIVEN 636 CAR CLASS: IFDR	PAYMENT INFORMATION AMOUNT PAID TYPE	C	REDIT C	CARD NUM	BER	
RATE SOURCE ACCOUNT GALVESTON COUNTY SHERIFF						

BILL TO ACCOUNT GALVESTON COUNTY SHERIFF ATTN: UNKNOWN 601 54TH ST GALVESTON, TX 77551

CLAIM INFO

F403298

Rew Vehicle Interprise Unit Number	ipprise formation		
Enterprise Unit Number VIN Number		License I	Number
Year -			
Model –	2024	Make	ΤΟΥΟΤΑ
Beginning Mileage	RAV 4	Color	SILVER
Damage Notes	11,100	Fuel.	F

CONDITION INSPECTED



