



MODIFICATION AND ADDITIONS TO SERVICES OPERATIONS CONTRACT

Between Recovery Monitoring Solutions
and Galveston County Specialty Court with Services to the Galveston County
Pretrial/Personal Bond & Collections Department

Term. This AGREEMENT is effective for period beginning September 1, 2025, through August 31, 2026 (unless terminated herein under the provisions below). The agreement shall renew only upon agreement of both parties beyond this date. Either party shall provide notice to the other of its intent to terminate the agreement not less than thirty (30) days before the end of the then current term.

ARTICLE I RATES, MINIMUM REQUIREMENTS, AND STATEMENT OF SERVICES

To modify Section I by adding Paragraph (y):

(y) **RMS** will support Victim Notification with Active GPS Monitoring and Enhanced GPS Monitoring with Victim notification by text or email.

To modify Section II by adding Paragraphs (k) through (aa):

(k) The **Department** will designate staff requiring proper authorization to access the web-based monitoring system.

(l) The **Department** will abide sole responsibility for participant enrollment; program orientation; alcohol sobriety verification; violation reporting; participation fee collection; and equipment installation, troubleshooting, fit adjustments, maintenance, replacement, removal, and **RMS**.

(m) The **Department** will require the participant to complete a Program Participant Agreement.

(n) The **Department** will provide a program orientation consisting of an explanation of program rules and the proper maintenance, care, and operational features of the monitoring equipment.

(o) The **Department** will install monitoring equipment in accordance with the manufacturer's recommended guidelines.

(p) The **Department** shall, when enrolling their participants, enter the necessary current victim contact information (mobile phone number and service carrier for text communication and/or e-mail address for email communication that is automated via the user interface provided), and the **Department** shall be responsible for any changes or modifications to that contact information and its communication by electronic mail to **RMS** should **RMS** be asked to update the Victim contact information. **RMS** requires a minimum of one (1) hour to update this information.

- (q) The **Department** shall determine a list of acts of non-compliance that require victim notification.
- (r) The **Department** shall require participating victims to sign any appropriate program instructions/liability waiver forms. These forms will include basic instructions relating to notifications and an acknowledgement of the potential limitations of monitoring and notification actions.
- (s) The **Department** will require the offender to complete an **RMS**-provided Program Participant Agreement. The **Department** will distribute the form to each program participant.
- (t) The **Department** will approve a GPS Enhanced Monitoring Protocol, attached as an Exhibit to this Contract Modification, and **RMS** agrees to adhere to this protocol in providing data management and event reporting to the **Department**.
- (u) The **Department** will provide equipment installation in accordance with the manufacturer's recommended guidelines.
- (v) The **Department** will provide a secure location for storage of all equipment and supplies provided by **RMS** for operation of the program and provide two (2) business days' notice of any request for additional supplies or equipment.
- (w) The **Department** acknowledges that up to 25% spare equipment will be supplied by **RMS**.
- (x) The **Department** will assist **RMS** regain possession of all equipment within twenty-four (24) hours of deactivation.
- (y) The **Department** will manage the inventory of all equipment allocated to **Galveston County Pretrial Services**;
- (x) The **Department** will maintain and account for all equipment received from **RMS** and store it in a secure location.
- (aa) The **Department** will report all incidents of lost, damaged and stolen equipment to **RMS** within one (1) calendar day of discovering the event

SUPPLY AND SUPPORT MONITORING PROGRAM	DEPARTMENT FUNDED
	DAILY RATE
GPS Monitoring Active	\$8.50
GPS Monitoring Passive	\$6.50

SUPPLY AND SUPPORT ALCOHOL MONITORING PROGRAM	DEPARTMENT FUNDED
	DAILY RATE
SCRAM CAM	\$8.00
SCRAM CAM Ethernet	Additional \$1.00

IN WITNESS WHEREOF, the parties hereto have caused this AGREEMENT including the Exhibits attached hereto and incorporated herein by reference to be executed as of the date first above written.



Autumn Ledbetter
Vice President, Business Development
Recovery Monitoring Solutions

Date: 08/20/2025



Honorable Mark Henry
Galveston County

Date: September 15, 2025

	GPS EVENT AND RULE DEFINITIONS
RULE DEFINITIONS:	<ul style="list-style-type: none"> GPS Strap The strap has been compromised or removed from the 1-Piece. There will not be any notifications to the Participant that this has occurred unless the officer selects the Notify Participant with Vibrate option on this rule. GPS Tamper The 1-Piece has been compromised. There will not be any notification to the Participant that this has occurred unless the officer selects the Notify Participant with Vibrate option on this rule. GPS Battery The battery is getting low, and the device needs to be charged. The device must be charged for a minimum of two hours daily (the hours do not have to be consecutive). When the battery needs to be charged, the device will vibrate three times consecutively and then once every ten minutes until connected to the charger. During this time, the Power LED will blink Red. GPS Motion No GPS Occurs when the 1-Piece has accumulated 20 minutes of motion in a 60-minute period without receiving a signal from the GPS satellites. The device will vibrate three times consecutively and once every ten minutes until the violation has cleared by acquiring GPS. During this time, the GPS LED will blink Red. GPS Unable to Connect The 1-Piece has a defined call-in interval that is determined by the contract. If the 1-Piece is unable to call at its defined call-in interval, a default 90-minute grace period will go into effect. If the default 90-minute grace period expires and the 1-Piece has still not called in, the database will create this alarm. This is normally due to poor cellular coverage in the area. The Participant is not notified of the Unable to Connect alarm. Once the 1-Piece can use the cellular network to call in, it will report any violations that occurred during this time and download all tracking data. <p><u>GEOGRAPHIC RULES</u></p> <p>Zone Rules: The offender has violated a Zone set up by the user. The device will vibrate three times consecutively and once every ten minutes while still in violation, if the Notify with Vibrate feature is checked. The Zone LED will blink Red.</p> <ul style="list-style-type: none"> Inclusion Zone Geographic areas like home, work, or school where the Participant is confined during an officer defined schedule. Exclusion Zone Geographic areas used to define off-limits areas to the Participant.

	<p style="text-align: center;">Recovery Monitoring Solutions</p> <p style="text-align: center;">Enhanced Monitoring – Galveston County Pretrial – Pending Discussion w/Agency</p>
PROCEDURES BY EVENT TYPE:	<p><u>STRAP AND TAMPER EVENT PROCEDURES:</u></p> <ol style="list-style-type: none"> If a single strap alert is received and clears without further alerts or, if an unresolved/multiple strap alert is received. RMS shall attempt to contact the Participant within 60 minutes using all phone numbers available. If contact is made, RMS shall instruct Participant to report to RMS office or Galveston County Jail to have the device inspected and replaced if needed. <ol style="list-style-type: none"> If the Participant reports to RMS as instructed, RMS shall inspect the device. If the device needs to be replaced, RMS shall replace. Pictures of the device/strap and a written report shall be provided to Galveston County Pretrial by 8:00 am Central Standard Time the following business morning. The report shall include, at a minimum, a statement describing the condition of the device/strap, including whether the device demonstrated conditions consistent with tampering. <i>(If the Participant is reporting to Galveston County Jail, these steps would be based on Agency protocol)</i> If the Participant does not report to RMS, RMS shall check tracking points, and email the Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov If a single strap alert is received and clears without further alerts or, if an unresolved/multiple strap alert is received. RMS shall attempt to contact the Participant within 60 minutes using all phone numbers available. If NO contact is made: <ol style="list-style-type: none"> RMS shall contact the Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov RMS shall provide a report to Galveston County Pretrial by 8:00 am Central Standard Time the following business morning, including Participants last known whereabouts and any further movement of the device. <p><u>BATTERY EVENT PROCEDURES:</u></p> <ol style="list-style-type: none"> RMS shall attempt to contact the Participant using all phone numbers available within 30 minutes. <ol style="list-style-type: none"> If contact is made, RMS shall instruct the Participant to immediately charge the device. If the Participant fails to immediately start the charging process and allows the device to SHUTDOWN, ONLY then shall RMS contact the Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov If NO contact is made, and Participant allows device to SHUTDOWN, ONLY then shall RMS contact the Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov

	<p>2. If Participant charges the device prior to it shutting down, and Participant is still being tracked, RMS shall resolve the Battery alert in the system with specific actions that were taken, and no further action required.</p> <p><u>MOTION NO GPS AND UNABLE TO CONNECT EVENT PROCEDURES:</u></p> <ol style="list-style-type: none"> 1. RMS shall check location, if location is documented employment, residence, school or jail, no action needs to be taken. 2. If the Participants location is not a documented residence, employment, school or jail, RMS shall attempt to contact the Participant within 60 minutes using all phone numbers available. If the Participant remains in this status for more than 6 hours without contact or reconnecting, RMS is to notify Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov <p><u>EXCLUSION ZONE EVENT PROCEDURES:</u></p> <ol style="list-style-type: none"> 1. RMS shall attempt to contact the Participant within 15 minutes using all phone numbers available. 2. If contact is made, RMS shall instruct the Participant to immediately leave the zone. If the Participant fails to leave the exclusion zone, RMS shall notify Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov 3. If NO contact is made, RMS shall notify Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov 4. If the victim has chosen to be notified, vendor shall accomplish notification via text and/or email message. NOTE: Agency will be asked to provide any and all updates to Victim contact information to RMS. <p><u>INCLUSION ZONE EVENT PROCEDURES:</u></p> <ol style="list-style-type: none"> 1. RMS shall attempt to contact the Participant within 30 minutes using all phone numbers available. 2. If contact is made, RMS shall instruct the Participant to immediately return to the zone. If the Participant fails to return to inclusion zone, RMS shall notify Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov 3. If NO contact is made, RMS shall notify Galveston County Pretrial using the provided department email address: PB-JailTeam@galvestoncountytexas.gov
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